

Homeless Assistance Fund Connect to Care Initiative

Overall Impact Since Program Launch

(October 2022-March 2024)

1,270

Interactions with individuals in ATM vestibules

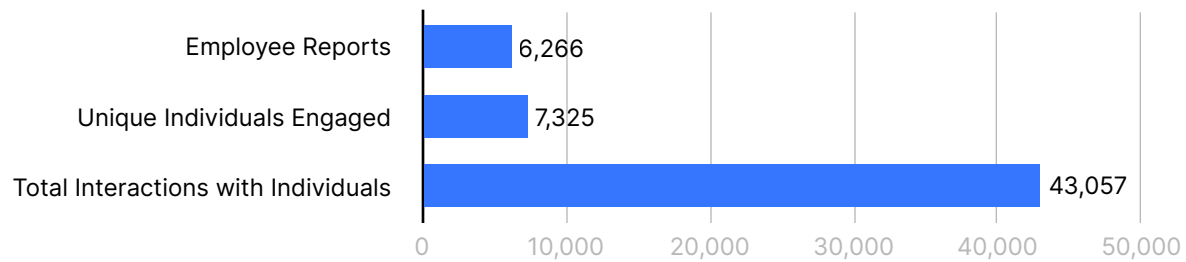
10,426

Referrals to supportive services

159

Placements in housing or shelters

Employee Reports, Individuals Engaged, and Interactions



Placements, by Type

■ Transitional Housing ■ Permanent Housing ■ Drop-In Center or Intake Shelter

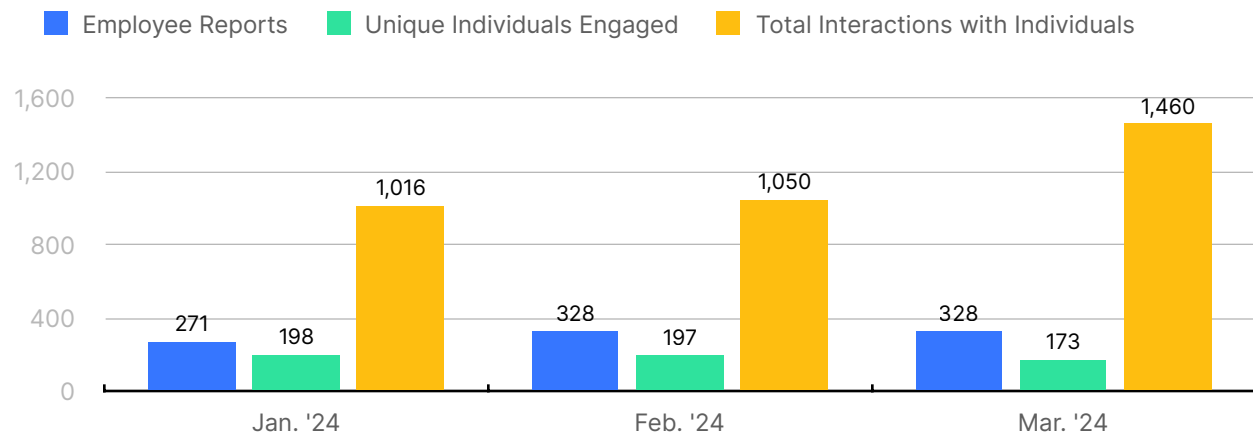


The remainder of this report covers data for Q1 2024. See p.5 for a map of the area covered by the program and p.6 for a glossary of terms relating to the initiative.

Q1 2024 Impact

	January 2024	February 2024	March 2024	Q1 2024 Total
Employee Reports per Day	8.7	11.3	10.6	10.2
Individuals New to Cluster Teams	68	39	49	156
Placements in Drop-in Center, Shelter, or Housing	4	6	11	21
Referrals to Supportive Services	422	406	646	1,474

Employee Reports, Individuals Engaged, and Interactions



SUCCESS STORY

“JM” is a 57-year-old Hispanic male that outreach teams have encountered on the city's streets for a decade. The HAF team first contacted JM in January 2023 near St. Bart's church, where he went to panhandle and collect clothing and food. He was also occasionally found sleeping in a nearby ATM vestibule. JM was resistant to housing offers at first but ultimately agreed to try moving inside. He was referred to a church bed program in February 2023, where he stayed each night. JM expressed how much he liked the church bed program and wanted to stay until he could get into his own apartment.

In mid-January, JM viewed an apartment and had an interview for a new building in Queens. As soon as the building processed his paperwork, JM moved into his apartment on March 21, 2024. He is extremely happy in his new home and has called the team to share his excitement.

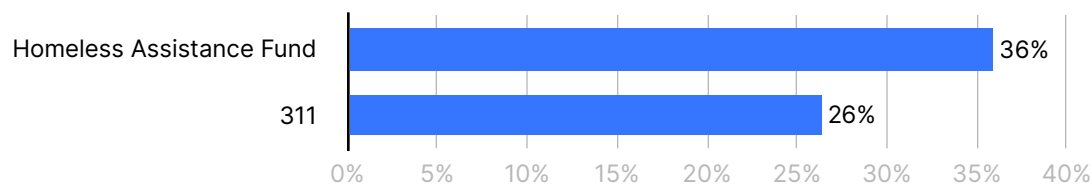
Q1 2024 Detail

Interactions, by Housing Status of Individual

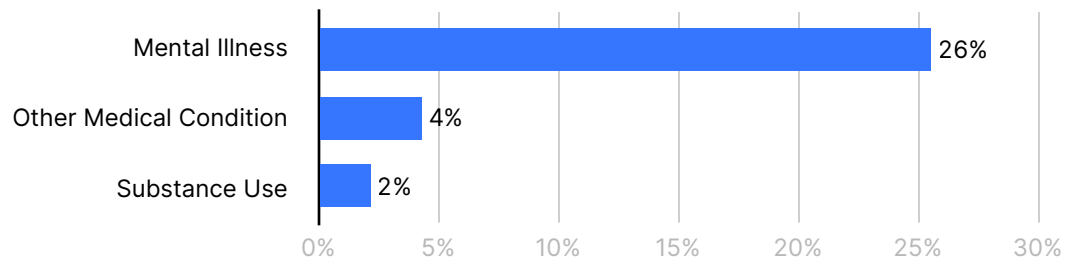
Homeless Street Homeless Housed Unknown



Reports Resulting in Interaction, Homeless Assistance Fund vs. 311



Individuals Engaged, by Medical Condition

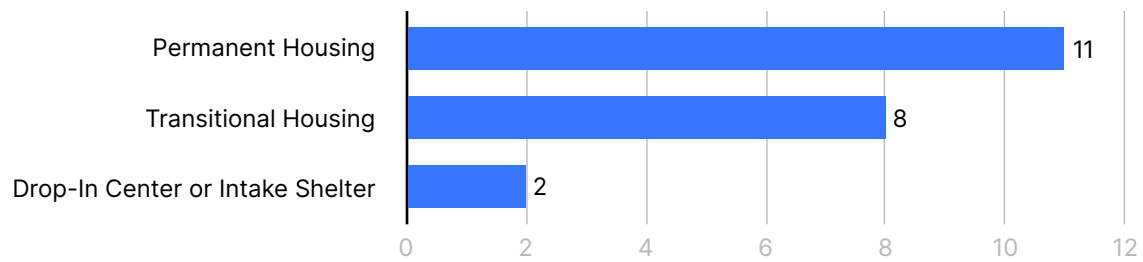


SUCCESS STORY

“NM” is a 60-year-old Black male that has been known to outreach teams for over eight years and to HAF teams since the program launched in October 2022. NM has a pacemaker due to frequent heart problems, multiple amputations, and has been diagnosed with severe, persistent mental illness. NM is afraid of the hospital and some providers and often resisted medical care due to his history, making it harder for him to get the care he needed.

The outreach team worked in conjunction with other Breaking Ground teams to connect NM to consistent medical care, paired him with outreach workers he trusted to escort him to appointments, and ultimately submitted a supportive housing application for him. NM was matched to a housing opening in a Breaking Ground building in January! NM’s unit was outfitted with additions to make it ADA accessible, allowing him to move into his new home on February 8, 2024.

Placements, by Type



SUCCESS STORY

In January 2023, the team was introduced to “AA”, a 55-year-old Black male who had been homeless for over six years. The outreach team often saw AA in Lower Manhattan; he panhandled near 168 Church Street, a location frequently reported in employee ticket submissions. AA was open to speaking with the outreach team but reluctant to accept services due to negative experiences in the shelter system. Over the course of a year, the outreach team escorted AA to drop-in centers and then a safe haven facility, coordinated medication management services, and connected him to medical care.

In the winter, the team brought AA to a housing interview and to view a new building in the Bronx, and ultimately to his lease signing in the beginning of March! Now that AA has stable housing, Breaking Ground is working with his onsite team to install grab bars in his bathroom and applying for a home health aide. AA loves to cook and is happy to be back home making his own food. He already has plans for his daughter and grandchildren to visit.

Coverage Map



Glossary

GENERAL

Individuals Engaged: The number of verified unique individuals the Breaking Ground team has engaged with and registered identifying information

Interaction: An interaction with an individual in which the outreach team completed an assessment and provided referrals or other case management services; teams often have multiple interactions (i.e., engagements or contacts) with a single individual in a reporting period

Employee Reports: Submissions received from member company employees through the HAF Outreach Response System; includes only valid report submissions within a cluster

Referrals: Outreach teams provided assistance, information, or supplies to support an individual's needs. Examples of common referrals include distribution of clothing and hygiene products, providing information about nearby food programs or shelter facilities, and assistance securing identification or applying for public benefits

HOUSING STATUS

Homeless: Individual reported they do not have permanent housing but do have transitional housing, such as a bed in a safe haven (transitional housing with fewer requirements and restrictions than traditional shelters)

Housed: Individual reported having a permanent residence and does not need housing services

Street Homeless: Individual is sleeping outside or in a place not meant for human habitation

Unknown: Individual refused to provide information about and/or outreach teams were unable to determine housing status

OBSERVED CONDITIONS

Mental Illness: Individual reported or outreach teams observed symptoms of mental illness

Substance Use: Individual reported or outreach teams observed symptoms of substance use

Other Medical Condition: Individual reported or outreach teams observed a medical condition

PLACEMENTS

Drop-In Center/Intake Shelter: Individual transported to and placed in drop-in center or intake shelter

Transitional Housing: Individual transported to and placed in transitional housing residence, such as a safe haven or shelter. Individuals have an assigned bed or unit, receive onsite case management, and can remain at the residence until they secure permanent housing

Permanent Housing: Individual transported to and placed in a housing unit with a signed lease, moved in with a family member, or secured other permanent housing that they are not required to leave after a predetermined duration